

Third Quarter 2012 Coventry Health Care – Directprovider.com Training

To register your provider office staff for Coventry Health Care's Directprovider.com training sessions, please send an e-mail with "Directprovider.com Training" in the subject line, include the section(s)/date(s) you wish to attend with the number of phone lines you will need if multiple staff from different locations will be attending in the body of the message to the following e-mail address:
TrainingNetworkManagement@cvtv.com

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All Directprovider.com training is conducted on-line via Microsoft Live Meeting. The log-in & conference call in instructions will be e-mailed prior to the training sessions.  
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DIRECTPROVIDER.COM TRAINING – (EXTERNAL CUSTOMERS ONLY) Coventry Employees should view/register for upcoming "Directprovider.com (Network Management)" training offerings via the Saba LMS

Due to the varied functionality available in Directprovider.com, training will be offered in three 60 to 90 minute separate sections:

Section 1

- Registration Process
- Manage Accounts
- EFT Registration
- Resource Library
- News
- ePrescribing

Section 2

- Claim Inquiry
- Remittance Advices
- Message Center
- PPO Fee Schedule
- Client Listings
- Workers' Comp

Section 3

- Eligibility
- ID Cards
- Authorizations / Referrals
- HEDIS Reports
- FL State Reports

Section 1 – Tuesday, July 17th – 10:00am to 11:30am Central Time*
Tuesday, July 17th – 2:00pm to 3:30pm Central Time*
Tuesday, August 7th – 2:00pm to 3:30pm Central Time*
Tuesday, August 21st – 2:00pm to 3:30pm Central Time*
Tuesday, September 18th – 2:00pm to 3:30pm Central Time*
Tuesday, September 25th – 2:00pm to 3:30pm Central Time*

Section 2 – Wednesday, July 18th – 10:00am to 11:30am Central Time*
Wednesday, July 18th – 2:00pm to 3:30pm Central Time*
Wednesday, August 8th – 2:00pm to 3:30pm Central Time*
Wednesday, August 22nd – 2:00pm to 3:30pm Central Time*
Wednesday, September 19th – 2:00pm to 3:30pm Central Time*
Wednesday, September 26th – 2:00pm to 3:30pm Central Time*

Section 3 – Thursday, July 19th – 10:00am to 11:30am Central Time*
Thursday, July 19th – 2:00pm to 3:30pm Central Time*
Thursday, August 9th – 2:00pm to 3:30pm Central Time*
Thursday, August 23rd – 2:00pm to 3:30pm Central Time*
Thursday, September 20th – 2:00pm to 3:30pm Central Time*
Thursday, September 27th – 2:00pm to 3:30pm Central Time*

All times are **Central, please take this into account and adjust as necessary for your local time zone.*

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